#### PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE SAN FRANCISCO, CA 94102-3298



December 22, 2014

EA2014-023

Adeel Babar Supervisor, Regulatory Compliance Pacific Gas and Electric Company 3401 Crow Canyon Road, #221E San Ramon, CA 94583

SUBJECT: Audit of PG&E's North Valley Division

Dear Mr. Babar:

On behalf of the Electric Safety and Reliability Branch (ESRB) of the California Public Utilities Commission, Raymond Cho of my staff conducted an electric audit of PG&E's North Valley Division from September 8-12, 2014. The audit included a review of PG&E's records and field inspections of the North Valley Division's facilities.

During the audit, we identified violations of one or more General Orders. A copy of the audit findings itemizing the violations is enclosed. Please advise me no later than January 23, 2015 by electronic or hard copy, of all corrective measures taken by PG&E to remedy and prevent such violations.

If you have any questions concerning this audit please contact Raymond Cho at (415) 703-2236 or raymond.cho@cpuc.ca.gov.

Sincerely,

Fadi Daye, P.E.

Program and Project Supervisor Electric Safety and Reliability Branch Safety and Enforcement Division

Enclosure:

Audit Findings

CC: Elizaveta Malashenko, Deputy Director, Safety and Enforcement Division, CPUC Charlotte TerKeurst, Program Manager, Safety and Enforcement Division, CPUC Alok Kumar, Senior Utilities Engineer (Supervisor), ESRB, CPUC

Raymond Cho, Utilities Engineer, ESRB, CPUC

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#### **AUDIT FINDINGS**

Company: PG&E North Valley Division

Electric Audit

Date: September 8-12, 2014

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A.	Location:	PG&E North Valley Division	
	Date Visited by CPUC:	U/8/7/11/2 _ U/17/7/11/2	
Explanation of Violation(s):		plation(s):	
	Record Keeping		
	GO 165, Section III-C, – Record Keeping, states:  For all inspections records shall specify the circuit, area, facility or equipment inspected, the inspector, the date of the inspection, and any problems (or items requiring corrective action) identified during each inspection, as well as the scheduled date of corrective action.		
	inspection. Specific only marks a" tally r	cument all items requiring corrective action during an cally, PG&E staff does not document minor work. PG&E staff mark" indicating minor work, and does not specify the d for corrective actions in the tally marks.	

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В.	Location:	PG&E North Valley Division	
	Date Visited by CPUC:	9/8/2014 — 9/12/2014	

#### **Late Work Orders**

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GO 95, Rule 31.1, Design, Construction, and Maintenance, states in part:

Electrical supply and communication systems shall be designed, constructed, and maintained for their intended use, regard being given to the conditions under which they are to be operated, to enable the furnishing of safe, proper, and adequate service.

GO 165, Section III-C, – Record Keeping, states in part:

For all inspections records shall specify the circuit, area, facility or equipment inspected, the inspector, the date of the inspection, and any problems (or items requiring corrective action) identified during each inspection, as well as the scheduled date of corrective action.

From January 2009 to September 2, 2014, there were 3,393 work orders completed past their scheduled date of corrective action. Furthermore, 14 work orders are currently pending past their required completion date.

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C.	Location:	PG&E North Valley Division	
	Date Visited by CPUC:	9/8/2014 — 9/12/2014	

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#### Late or Incomplete Inspections

GO 165, Section III-B, Standards for Inspection, states in part:

Each utility subject to this General Order shall conduct inspections of its distribution facilities, as necessary, to ensure reliable, high-quality, and safe operation, but in no case may the period between inspections (measured in years) exceed the time specified in Table 1.

PG&E reported that 34 detailed inspections and one patrol inspection were not completed in 2009. Additionally, CPUC staff found the following detailed inspections that were not completed (see table below).

	Record
2011 OF	Inspection Map Y27
2010 UG	Inspection Map H22
2009 UG	Inspection Map X26

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The following GO 95 and GO 128 violations were identified during the field inspection and were not documented and/or addressed by PG&E during its last detailed inspection as required by General Order 165:

D.	Location:	19615 Elk St., Montgomery Creek
	Equipment No.:	N/A
	Previous Visit by PG&E:	6/20/14
	Date Visited by CPUC:	9/9/14

# Explanation of Violation(s):

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### Tree and Anchor Guy Contact

GO 95, Rule 56.7-B, Location of Sectionalizing Insulators - Anchor Guys, states in part:

In order to prevent trees, buildings, messengers, metal—sheathed cables or other similar objects from grounding portions of guys above guy insulators, it is suggested that anchor guys be sectionalized, where practicable, near the highest level permitted by this Rule.

The section of anchor guy above the insulator contacted a tree.

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E.	Location:	19030 Montgomery Valley Dr., Montgomery Creek
	Equipment No.:	N/A
	Previous Visit by PG&E:	7/22/14
	Date Visited by CPUC:	9/9/14

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### **Anchor Guy Contact Above Insulator**

GO 95, Rule 56.7-B, Location of Sectionalizing Insulators - Anchor Guys, states in part:

In order to prevent trees, buildings, messengers, metal—sheathed cables or other similar objects from grounding portions of guys above guy insulators, it is suggested that anchor guys be sectionalized, where practicable, near the highest level permitted by this Rule.

The section of anchor guy above the insulator contacted a tree.

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F.	Location:	First Intersection on North side of Highway 299 East, Map I4210
	Equipment No.:	N/A
	Previous Visit by PG&E:	6/16/14
	Date Visited by CPUC:	9/9/14

### Low Anchor Guy Insulator

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GO 95, Rule 56.7-B, Anchor Guys, states in part:

An insulator shall be installed in each anchor guy which is required to be sectionalized by Rule 56.6–A or 56.6–B, so that such insulator is located:

(1) 8 Feet or more above the ground;...

The section of anchor guy insulator was two (2) feet above ground.

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G.	Location:	6570 Highway 273, Anderson
	Equipment No.:	N/A
	Previous Visit by PG&E:	6/24/14
	Date Visited by CPUC:	9/12/14

### **Inadequate Safety Factor**

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GO 95, Rule 44.1, Installation and Reconstruction, states that the safety factor for a new pole shall be no less than four (4).

The bending moment safety factor for the 50 foot, Class 1 pole was 3.62 at the time of installation.

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Н.	Location:	6156 Popular Ln, Orland
	Equipment No.:	T3646
	Previous Visit by PG&E	5/30/14
	Date Visited by CPUC:	9/11/14

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# Surface-mounted Transformer Not Secured in Place

GO 128, Rule 34.3-A, Self-contained Surface-mounted Equipment, states that the equipment case or enclosure shall be secured in place and be of sufficient strength to resist entrance or damage to the equipment by unauthorized persons.

The pad-mounted transformer was not secured in place (bolted down).

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I.	Location:	457 Humboldt Ave., Willows	
	Equipment No.:	T557	
	Previous Visit by PG&E:	4/16/14	
	Date Visited by CPUC:	9/11/14	
	Explanation of Violation(s):		
	Surface-mounted Transformer Not Secured in Place		
	GO 128, Rule 34.3-A, Self–contained Surface–mounted Equipment, states that the equipment case or enclosure shall be secured in place and be of sufficient strength to resist entrance or damage to the equipment by unauthorized persons.		
	The pad-mounted transformer was not secured in place (bolted down).		

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J.	Location:	457 Humboldt Ave., Willows
	Equipment No.:	Splice Vault
	Previous Visit by PG&E:	4/16/14
	Date Visited by CPUC:	9/11/14

#### Trip Hazard

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GO 128, Rule 12.2, Maintenance, states that systems shall be maintained in such condition as to secure safety to workmen and the public in general.

PG&E's Electric Distribution Preventative Maintenance Manual states:

The compliance inspector's primary responsibility when inspecting an overhead or underground electric facility is to examine and record any compelling abnormal conditions that, in the judgment of the inspector will adversely impact safety or service reliability within 12 months.

The splice box cover was about 1-1/2 inches above grade.

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